



HEALTHCARE QUALITY  
ASSOCIATION  
ON ACCREDITATION

# **HQAA Limited STANDARDS, WHAT'S NEW?**

# ORG2-1 MISSION AND VISION

The standard has been edited to remove that the statement is reviewed annually, this requirement is addressed in PRO2-1.



## **PRO2-1 POLICIES AND PROCEDURES**

In addition to the table of contents you submit for your administrative policy and procedure manual you will be asked to submit evidence of annual review of those policies.

# HR2-1 Competency Program

This was a big change. Competencies went from being required annually to biennially (every 2 years).



## HR2-3 Background Checks

If the organization is providing to Medicare/Medicaid beneficiaries, the organization must verify that the employee is not on the Office of Inspector General (OIG) Exclusions database. These checks ensure that no candidate is hired who could put the client or organization at risk.

<https://exclusions.oig.hhs.gov/?AspxAutoDetectCookieSupport=1>

## HR2-4 Annual Educational Programs

Removed 6-hour requirement, added Compliance and Fraud Waste and Abuse annual training.



# ICS2-6 DISASTER PLAN

Your Disaster Plan must address how services will be modified during a pandemic following the Federal Center for Disease Control (CDC), local, and state guidelines.

## QM2-2 SENTINEL/ ADVERSE EVENTS

The policy requirement was updated to describe how an adverse/sentinel event is reported to HQAA and appropriate authorities or regulatory agencies within 2 business days. This is consistent with wording in your agreement with HQAA.



## **BC2-2 CLIENT CHARGES AND COLLECTION OF PAYMENTS**

The standard was updated by clarifying that the client must be notified of the total charges for products or services provided.



## PS2-2 PHYSICIAN ORDERS

The standard title was updated by removing “and coordination of care”

The following were removed from the standard:

- All verbal orders are validated via physician signature
- The requirement for separate coordination of care policy

The following was added to the standard:

“If providing services to Medicare beneficiaries follow the most current order/prescription guidelines.”

## MM2-2 Equipment/Device Inventory Tracking and Monitoring Functions

The requirement for the address to be on the equipment sticker has been removed. A name and number are all that is required.



## RT2-2 PRODUCING A RECEIPT

The requirement for the organization to provide an immediate receipt was changed to: Upon request, an additional receipt that contains all pertinent and relevant information necessary for the client to submit for third-party reimbursement, including item numbers, codes, and any additional specifications is provided.

## **RT2-4 PRODUCT PLACEMENT IN SHOWROOM**

Removed the requirement for pricing of all items in the retail area. You will still need to price items if required by state law. See Power Pack in HQAA Workroom for state requirements.